

Strengthening technical capacities of MFIs PAMIGA's activities in 2008

Organizational development – Umeccdes (Senegal – 2008)

The PAMIGA team helped define the organizational structure and operations of an Apex institution capable of supporting growth of local credit unions in rural areas and integrating other credit unions wishing to affiliate with a national network.

Integration of Finance Solutions software – Soum CVECA Network (Burkina Faso – 2008)

The first mission assessed feasibility, defined needs and drew up project specifications. It was followed by a workshop in Ouagadougou with five MFIs to discuss possible IT solutions. Finally, the software was tested before being rolled out to the whole network.

Improvement of internal auditing – Vola Mahasoa (Madagascar – 2008)

The PAMIGA team assessed Vola Mahasoa's internal audit procedures, suggested changes to the loan process and drew up an action plan to follow up on proposed changes.

Organizational development – ACFB (Benin – 2008)

PAMIGA experts made recommendations on how to improve organizational efficiency, productivity, specialize staff, dissociate activities that are incompatible functions and reinforce governance.

Market research for microfinance training session - A3C (Cameroon – 2008)

A MicroSave certified Beninese consultant led a 5-day training program on the market research for microfinance methodology. Fifteen MFE managers were trained in the techniques and tools to conduct market research, identify the needs of current and potential clients and market-oriented products. A market study of A3C's urban branches was conducted immediately following the training and identified growth opportunities for the MFI.

Risk management advisory mission – ACFB (Benin – 2008)

The mission focused on the analysis and quantification of major risks for ACFB, and concluded on priority actions to be implemented regarding the strategic and operational risks.